

# PRIVACY POLICY

Last updated: 02/05/2026

## 1 INTRODUCTION

Welcome to the website of **WaveSurfers** ("we," "us," or "our"). We are committed to protecting and respecting your privacy in accordance with applicable data protection laws, including the EU General Data Protection Regulation (GDPR).

This Privacy Policy explains how we collect, use, store, disclose, and protect your personal data when you visit our website or otherwise interact with us online.

## 2 WHO WE ARE (DATA CONTROLLER)

- Company Name: WaveSurfers s.r.o.
- Registered Seat: Nové sady 988/2, Staré Brno, 602 00 Brno
- Company ID (IČ): 22338357
- Contact Email: support@wavesurfers.science

For the purpose of GDPR and other data protection laws in the EU, WaveSurfers acts as the Data Controller regarding your personal data collected through this website.

## 3 WHAT DATA WE COLLECT

We may collect and process some or all of the following categories of personal data:

- **Contact Information:** Such as your name, email address, phone number, or company name if you fill out a form or send us an inquiry or register into EEGWave app on our website.
- **Technical Data:** Such as IP address, browser type, operating system, and browsing behavior on our website (e.g., pages visited, time spent, links clicked).
- **Communication Data:** If you contact us via email or other channels, we will collect the information you provide to respond to your inquiry.

## 4 HOW WE COLLECT YOUR DATA

We collect personal data primarily through:

- **Forms or Inquiries:** When you voluntarily fill out a contact form or send us an email.
- **Automatic Means:** Certain data (e.g., IP address, device information) are collected automatically via cookies or similar technologies when you browse our website.

## 5 PURPOSES AND LEGAL BASES FOR PROCESSING

We process your personal data for the following purposes and under the corresponding legal bases:

1. To Respond to Inquiries:
  - Purpose: Handling inquiries or requests you submit (e.g., via contact forms or email).
  - Legal Basis: Our legitimate interest in communicating with website visitors (GDPR Art. 6(1)(f)), or necessity for performance of a contract or to take steps at your request prior to entering into a contract (GDPR Art. 6(1)(b)).
2. Website Functionality & Analytics:
  - Purpose: Ensuring our website functions properly, analyzing user behavior to improve our services.
  - Legal Basis: Our legitimate interests in maintaining and improving the website (GDPR Art. 6(1)(f)). Where required by law, we rely on your consent for cookies or tracking technologies (GDPR Art. 6(1)(a)).
3. Compliance with Legal Obligations:
  - Purpose: Fulfilling our legal obligations under EU or Czech law (e.g., accounting, record-keeping).
  - Legal Basis: Necessary for compliance with legal obligations (GDPR Art. 6(1)(c)).

## 6 DATA SHARING

- We do not sell or rent your personal data to third parties.
- We may share your personal data with service providers who help us operate our website or business (e.g., hosting providers, IT support). These providers are contractually obligated to protect your data and only process it on our behalf.
- We may also disclose your data if required by law, to protect our legal rights, or as part of any business transaction (e.g., merger, acquisition), in compliance with GDPR requirements.

## 7 INTERNATIONAL DATA TRANSFERS

If we need to transfer your personal data outside the European Economic Area (EEA), we will ensure an adequate level of data protection, for instance by using the European Commission's Standard Contractual Clauses or relying on an adequacy decision (GDPR Art. 46).

## 8 DATA RETENTION

- We retain personal data only for as long as is necessary to fulfill the purposes for which it was collected, unless a longer retention period is required by law.

- For example, data from contact forms may be kept for 5 years for record-keeping and to handle any follow-up inquiries.

## 9 YOUR RIGHTS

Under GDPR, you have the following rights regarding your personal data, subject to certain legal conditions and exceptions:

1. **Right to Access:** You can request a copy of the personal data we hold about you.
2. **Right to Rectification:** You can ask us to correct inaccurate or incomplete personal data.
3. **Right to Erasure (“Right to be Forgotten”):** You can request that we delete your personal data, subject to legal exceptions.
4. **Right to Restrict Processing:** You can ask us to restrict the processing of your data under certain circumstances.
5. **Right to Data Portability:** You can request that we provide your personal data in a structured, commonly used, and machine-readable format.
6. **Right to Object:** You can object to our processing of your data when we rely on a legitimate interest.
7. **Right to Withdraw Consent:** If we rely on your consent (e.g., for certain cookies), you can withdraw consent at any time without affecting the lawfulness of processing before withdrawal.
8. **Right to Lodge a Complaint:** You can lodge a complaint with a supervisory authority, in particular in the EU Member State of your habitual residence, place of work, or place of the alleged infringement. In the Czech Republic, this is the Office for Personal Data Protection (Úřad pro ochranu osobních údajů).

If you wish to exercise any of these rights, please contact us at [support@wavesurfers.science](mailto:support@wavesurfers.science). We may need to verify your identity before processing your request.

## 10 COOKIES AND TRACKING TECHNOLOGIES

- Our website may use cookies or similar technologies to provide certain functionality, analyze traffic, and for security purposes.
- Where legally required, we will obtain your consent before using non-essential cookies.
- You can typically manage or disable cookies in your browser settings, but this may affect the functionality of our website.

## 11 DATA SECURITY

We take appropriate technical and organizational measures to protect your personal data from unauthorized access, alteration, disclosure, or destruction. These measures

include, for example, access controls, encryption where feasible, and secure hosting environments.

## 12 LINKS TO THIRD-PARTY SITES

Our website may contain links to external sites. We are not responsible for the privacy practices or content of such third-party websites. We encourage you to review their respective privacy policies.

## 13 CHANGES TO THIS POLICY

We may occasionally update this Privacy Policy to reflect changes in our data processing practices. Any updates will be posted on this page, and the “**Last updated**” date at the top will be revised accordingly. We encourage you to review this Policy periodically.

## 14 CONTACT US

If you have any questions or concerns regarding this Privacy Policy or our data practices, please contact us using the details below:

- Email: [support@wavesurfers.science](mailto:support@wavesurfers.science)
- Postal Address: WaveSurfers s.r.o., Nové sady 988/2, Staré Brno, 602 00 Brno, Czech Republic

We will respond to your inquiry as soon as reasonably possible.

